

CPSC 100

Computational Thinking

Artificial Intelligence

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Agenda

- Artificial Intelligence
- Machine Learning
- Algorithmic bias
- Bias and Fairness
- Preview of Data Mining



Learning Goals

After this week's lecture, you should be able to:

- Explain the term "Artificial Intelligence" and be able to determine which methods are fall within its umbrella
- Explain what "Machine Learning" is conceptually
- Determine whether particular tasks are well-suited for machine learning or not
- Describe the difference between Supervised and Unsupervised Machine Learning
- List and describe common machine learning types
- Assess whether analyses have algorithmic bias

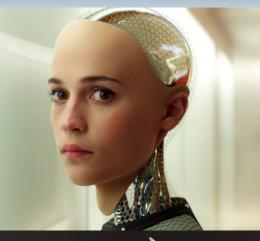


Artificial Intelligence

Slides courtesy of Dr. Kevin Leyton-Brown, Director of Center for Al Decision-making and Action (CAIDA) and CIFAR Chair

What AI Means to Most People







But most modern AI systems look like...

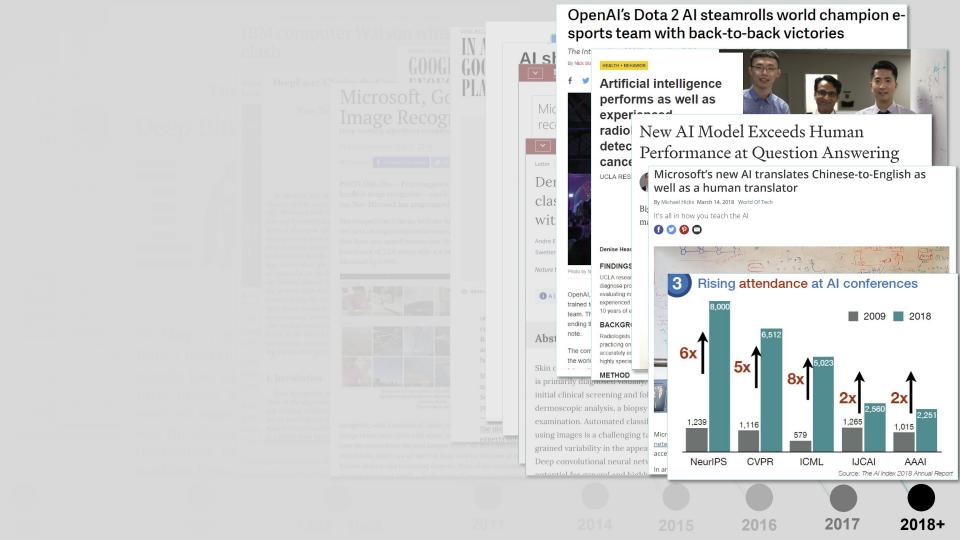


What is Artificial Intelligence?

Al is the study, design, and development of computational processes that solve problems that previously required human intelligence

Not all of computer science is focused on Al. But, it's hard to think of a field in CS that isn't **contributing fundamentally** to it

The "Al Paradox": once we become familiar with a technology, we stop considering it Al



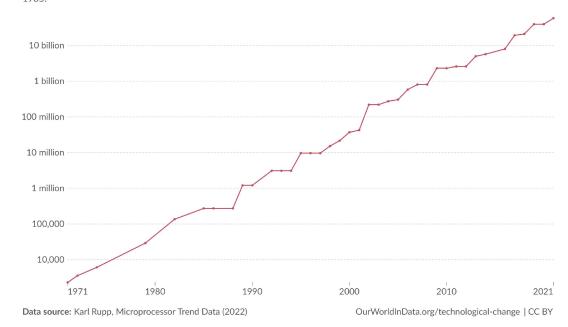
Why is it happening?

- 1. Scientific/mathematical breakthroughs, especially in machine learning
- 2. Growth in raw computing power

Moore's law: The number of transistors per microprocessor



Moore's law is the observation that the number of transistors in an integrated circuit doubles about every two years, thanks to improvements in production. It was first described by Gordon E. Moore, the co-founder of Intel, in 1965.



Current State of the Art

- Predictive modeling limited mostly by quality of training data
- Image recognition, face recognition becoming extremely reliable
- Image generation almost there
- Language understanding & generation maturing extremely quickly. Watch this space
- Fueling scientific breakthroughs from protein folding to astronomy
- Robotics remains a hard problem, but it's working well in some niche applications



Prompt: Here's a short rhyming poem by Dr. Seuss about Elon Musk's company, Neuralink which is building brain implants to achieve symbiosis with Al. Neuralink's mission statement is "If you Can't Beat'em, join'em". The poem has a structure typical of Dr. Seuss stories with simple alternate line rhymes. In the poem Elon explains why we need to merge with the Al to save humanity.

Neuralink, by Dr. Seuss

Response:

I have a friend, Elon Musk,
Who wants to join our brains to Al.
He thinks that humans can't compete
So he's gonna use Al to cheat.
They want to build a neural-link.
To link us to the Als
And save humanity from its demise.
They want to put an Al in your brain.
They want to use your neurons as a frame.
They want to save humanity,
If you can't beat'em, join'em

- Narrow: building predictive models from data
- Broad: a new approach to computer programming, where computers
 learn from experience rather than being told what to do

- Where's it headed?
 - More and more data collection
 - sensors
 - behavior tracking
 - Image, text, speech understanding
 - Data mining/personalization/profiling
 - Self programming/optimization



Activity: Spot the Fakes

- Do the quiz once individually (3 minutes)
- How'd you do?
- Do the quiz together in a group of 3 or 5



Real or Not?

The growing quality in Al images makes them harder to spot.

Can you tell if this image is real or Al generated?

Start Game

Activity: Spot the Fakes

Strategies for spotting the Fakes

- Continuity e.g Clothing: follow seams, holding guns wrong, knives, body structure
- Hands
- Blurriness
- Certain objects are hard to render (cameras, brands, logos)
- Lighting & Reflections
- Blatant errors (smiling, extra teeth)
- Physics doesn't add up (things that are wet)





A different way to solve problems

Machine learning uses computer programs to model data. It can be used to extract hidden patterns, make predictions in new situation, or generate novel content.

A field of study that gives computers the ability to learn without being explicitly programmed.

- Arthur Samuel (1959)



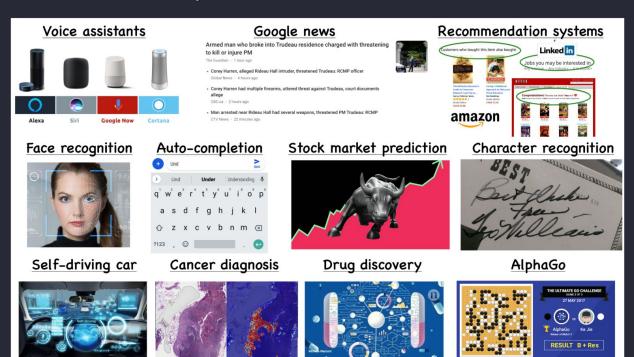
Traditional programming vs. ML

- Imagine writing a Python program for spam identification, i.e., whether a text message or an email is spam or non-spam.
- Traditional programming
 - Come up with rules using human understanding of spam messages.
 - Time consuming and hard to come up with robust set of rules.
- Machine learning
 - Collect large amount of data of spam and non-spam emails and let the machine learning algorithm figure out rules.



Prevalence of ML

Let's look at some examples.





Activity: For what type of problems ML is appropriate? (~5 mins)

Discuss with your neighbour for which of the following problems you would use machine learning

- Finding a list of prime numbers up to a limit
- Given an image, automatically identifying and labeling objects in the image
- Finding the distance between two nodes in a graph



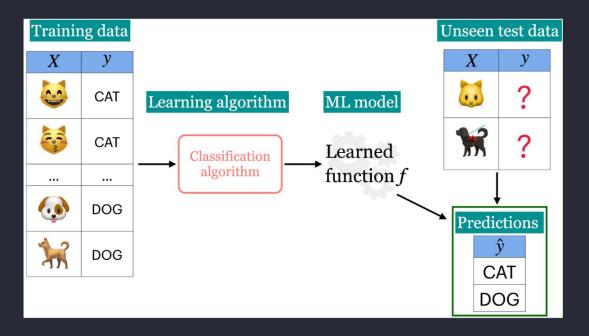
Types of machine learning

Here are some typical learning problems.

- Supervised learning (Gmail spam filtering)
 - Training a model from input data and its corresponding targets to predict targets for new examples.
- Unsupervised learning (Google News)
 - Training a model to find patterns in a dataset, typically an unlabeled dataset.
- Reinforcement learning (AlphaGo)
 - A family of algorithms for finding suitable actions to take in a gives situation in order to maximize a reward.
- Recommendation systems (Amazon item recommendation system)
 - Predict the "rating" or "preference" a user would give to an item.

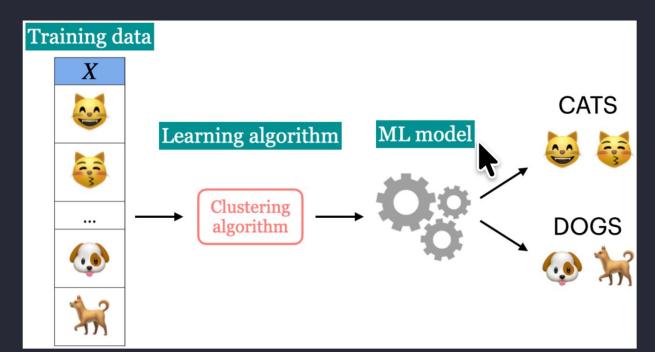
What is supervised learning?

- Training data comprises a set of observations (X) and their corresponding targets (y).
- We wish to find a model function f that relates X to y.
- We use the model function to predict targets of new examples.



Unsupervised learning

- Training data consists of observations (X) without any corresponding targets.
- Unsupervised learning could be used to group similar things together in X or to find underlying structure in the data.



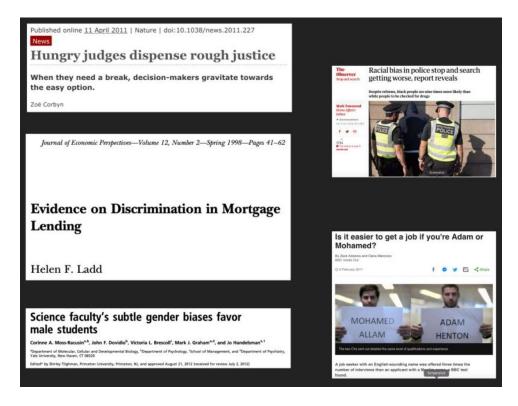


Bias and Fairness

Human bias

Bias in people refers to our tendency to take quick decisions based on little

information

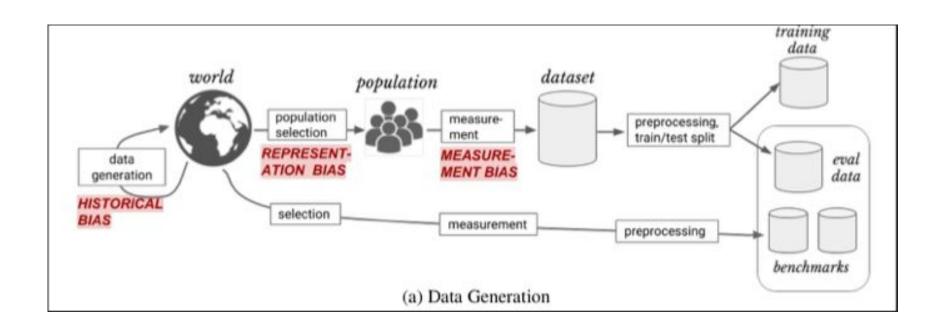


Why worry about bias in algorithms

Decisions made by a ML algorithm are:

- Cheap
- Scalable
- Automated
- Self-reinforcing
- Seemingly objective
- Often lacking appeals processes
- Not just predicting but also causing the future

Sources of bias in ML algorithms



Representation bias

Representation bias arises while defining and sampling a development population. It occurs when the development population under-represents, and subsequently fails to generalize well, for some part of the use population.

- The sampling methods only reach a portion of the population. For example, datasets collected through smartphone apps can under-represent lower-income or older groups, who are less likely to own smartphones. Similarly, medical data for a particular condition may be available only for the population of patients who were considered serious enough to bring in for further screening.
- The population of interest has changed or is distinct from the population used during model training. Data that is representative of Boston, for example, may not be representative if used to analyze the population of Indianapolis. Similarly, data representative of Boston 30 years ago will likely not reflect today's population.

Measurement bias

Measurement Bias arises when choosing and measuring features and labels to use; these are often proxies for the desired quantities. The chosen set of features and labels may leave out important factors or introduce groupor input-dependent noise that leads to differential performance.

3. The defined classification task is an oversimplification. In order to build a supervised ML model, some label to predict must be chosen. Reducing a decision to a single attribute can create a biased proxy label because it only captures a particular aspect of what we really want to measure. Consider the prediction problem of deciding whether a student will be successful (e.g., in a college admissions context). Fully capturing the outcome of 'successful student' in terms of a single measurable attribute is impossible because of its complexity. In cases such as these, algorithm designers resort to some available label such as 'GPA' (Kleinberg et al., 2018), which ignores different indicators of success achieved by parts of the population.

- The measurement process varies across groups. For example, if a group of factory workers is more stringently or frequently monitored, more errors will be observed in that group. This can also lead to a feedback loop wherein the group is subject to further monitoring because of the apparent higher rate of mistakes (Barocas and Selbst) 2016.
- The quality of data varies across groups. Structural discrimination can lead to systematically higher error rates in a certain group. For example, women are more likely to be misdiagnosed or not diagnosed for conditions where self-reported pain is a symptom (Calderone, 1990). In this case, "diagnosed with condition X" is a biased proxy for "has condition X."

Historical bias

Historical bias arises when there is a misalignment between world as it is and the values or objectives to be encoded and propagated in a model. It is a normative concern with the state of the world, and exists even given perfect sampling and feature selection. Example: image search In 2018, 5% of Fortune 500 CEOs were women (Zaryal 2018). Should image search results for "CEO" reflect that number? Ultimately, a variety of stakeholders, including affected members of society, should evaluate the particular harms that this result could cause and make a judgment. This decision may be at odds with the available data even if that data is a perfect reflection of the world. Indeed, Google has recently changed their Image Search results for "CEO" to display a higher proportion of women.

Fairness in algorithms

- Increasing attention on algorithms being fair, not just accurate
- Fairness can be measured as:
 - demographic (or statistical) parity: population percentage should be reflected in the output classes
 - Equality of false negatives or equalized odds: constant false-negative (or both false-negative and true-negative) rates across groups.
 - Equal opportunity: equal True Positive Rate for all groups
 - Other metrics...
- Accuracy and fairness tend to be at odds with each other.
- Algorithms can be audited to test their fairness.
- Are we ethically required to sacrifice accuracy for fairness? To what extent?

When the metric becomes the target (Goodhart's Law)

"When a measure becomes a target it ceases to be a good measure"

- Metrics introduced in the <u>British public healthcare system</u> (e.g. waiting time in ER) caused people to game it:
 - Cancelled scheduled operations to draft extra staff to ER
 - Required patients to wait outside the ER, e.g. in ambulances
 - Put stretchers in hallways and classified them as "beds"
 - Hospital and patients reported different wait times
- Big Data is significantly changing college applications
- Universities are given higher ranking for things such as receiving more applications, being more selective, and having more students accept their offers (while tuition is not considered)
- This even pushed some mid-tier universities to reduce the number of offer letter sent out, especially to good students who they think will not accept. Can affect applications to "safety schools"
- Can you think of more examples?
- Can you think of ways to avoid this trap?

Ethics of pricing algorithms

- Algorithms are currently used to adjust prices based on:
 - Willingness of buyer
 - Availability
- Uber surge pricing:
 - In 2014, terrorists attacked a café in Sidney, holding 10 customers and 8 employees hostage for 16 hours
 - During this time, people from the surrounding areas were evacuated. Transportation was disrupted.
 - Uber prices adapted by increasing the rate to a minimum of 100\$
 - In general, underserved (poorer) areas get worse rates under current pricing policy
 - Drivers are also subjected to different pricing/waiting times
 - https://papers.ssrn.com/sol3/papers.cfm?abstract_id=4331080
- Is Uber morally obliged to avoid such pricing disparities?

From trading to gambling addiction?

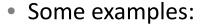
- Case study: Robinhood Trading app
- Designed to make trading more accessible and equitable. Robinhood's mission statement is "To democratize finance for all"
- Concerns around the most "dopamine-inducing" features (<u>source</u>):
 - Green confetti to celebrate transactions.
 - A constant update of stock related articles.
 - A colorful, eye-catching interface.
 - Emoji phone notifications.
 - One-click trading for instant gratification.
 - Free stocks in the shape of lottery tickets.





Technology that will be in widespread use

- Tailored solutions for specific tasks, not general intelligence
- Prototypes that work today in labs
 & narrow deployments



- Non-text input modalities (vision; speech)
- Consumer modeling (recommendation; marketing)
- Cloud services (translation; question answering; Al-mediated outsourcing)
- Transportation (automated trucking; some self-driving cars)
- Industrial robotics (factories; some drone applications)
- Al knowledge work (logistics planning; radiology; legal research; call centers)
- Policing & security (electronic fraud; cameras; predictive policing)



Technologies that won't take off as quickly

- Overall, areas in which
 - major entrenched **regulatory regimes** need to be navigated
 - there exist social/cultural barriers to adoption
 - the **human touch** is crucial
 - substantial new hardware would need to be developed

Some examples:

- childcare, healthcare, eldercare
- education
- coaching, counselling
- consumer robots beyond niche applications
- semantically rich language understanding



Superhuman Intelligence

- Al systems will increasingly be capable of reaching human-level performance
- Superhuman intelligence isn't such a foreign, scary thing
 - governments, corporations, NGOs exhibit behavior much more sophisticated and complex than that of any individual
- Many important problems need superhuman intelligence; AI can help
 - improved collective decision making
 - more efficient use of Scarce resources
 - addressing underserved communities
 - climate change; other societal challenges



Ethics of Al

Will a new technology:

- disempower individuals vs corporations?
- ⇒ user modeling; **data mining**; fostering addictive behaviors; developmental effects on children
- disempower individuals vs governments?
- ⇒ facilitate disinformation (deep fakes; bots masquerading as people; filter bubbles); enable qualitatively new military or security tactics
- take autonomous actions in a way that obscures responsibility
- ⇒ autonomous weapons; self-driving cars; loan approval systems
- disproportionately affect vulnerable/marginalized groups
- ⇒ automated decision making tools trained in ways that may encode existing biases







Social Impact

- How will AI technologies transform society?
- Will there be a social backlash against AI?
 - If so, what will be considered AI?
- This **generation of children** will grow up taking for granted many technologies that strike us as magical
- How will human relationships change in the presence of always-available social agents?
- As we are increasingly augmented by AI, what are our inherent cognitive/emotional/motivational limitations, beyond which augmentation won't help?



Ethical consideration of advances in AI

 Is it wrong to create machines capable of making human labor obsolete? Will humans become demoralized by the presence of vastly more intelligent robots?



- How can we ensure that intelligent robots will not be put to an evil purpose by a malevolent human? How can we ensure they do not adopt malevolent purposes themselves?
- Is it morally acceptable to create "personal" (self-conscious) AI?